



VEHICLE USE REGULATIONS

Dear clients, please read these Rules carefully before taking over the vehicle.

1. VEHICLE PICK-UP

Upon pick-up, the renter shall inspect the vehicle together with an authorized representative of RENT A CAR LUKA IN and sign the Rental Agreement and these Rules on the Use of Vehicles. By signing, the renter confirms that the vehicle has been taken over in good working order and without visible defects, unless otherwise stated in the corresponding handover report. Any existing damage to the vehicle shall be recorded at pick-up and documented by photographs taken by the authorized representative of RENT A CAR LUKA IN (the renter is additionally advised to take photos or a video of the vehicle at pick-up).

2. LIABILITY FOR DAMAGE

The renter shall be materially liable for all damage arising during the rental period, including damage occurring while the vehicle is parked and caused by unknown persons (scratches, dents, breakages, etc.), unless a police report is provided establishing the liability of a third party. The amount of compensation for damage shall be determined in accordance with the applicable price list of RENT A CAR LUKA IN, which is made available to the renter at the time of conclusion of the Rental Agreement.

3. TRAFFIC ACCIDENT

In the event of a traffic accident, the renter must not move the vehicle and is obliged to: immediately notify RENT A CAR LUKA IN at the following telephone numbers: 067 266 888 / 068 266 888, call the police on 122, and obtain an official police report. If no police report is drawn up, the renter bears full material liability, and the European accident report form shall not be accepted as a substitute. If the renter is found liable for the accident, their maximum financial liability shall be limited to 500.00 € (deductible), regardless of the total amount of the damage, provided that a police report exists. If the amount of damage is lower than 500.00 €, the renter shall pay the actual amount of the damage. If the renter is not liable for the accident, they shall not bear any costs. If the vehicle is not in driving condition, the renter shall, only if found liable, bear the costs of towing the vehicle to the location where the vehicle was originally picked up. In the event of a traffic accident caused by the renter, RENT A CAR LUKA IN shall have no obligation to provide a replacement vehicle, extend the rental period, or refund any paid amounts; in such a case, the Rental Agreement shall be deemed terminated for the renter. If the renter is not liable, RENT A CAR LUKA IN shall not be obliged to provide a replacement vehicle, except where this is possible from the available fleet; in such case, another vehicle shall be placed at the renter's disposal, and if this is not possible, a refund shall be made for the unused rental days.

5. THEFT OF THE VEHICLE

In the event of theft of the vehicle, the renter shall immediately notify RENT A CAR LUKA IN, contact the police, and obtain an official police report.

6. AUTHORIZED DRIVER

The vehicle may be driven solely by the person indicated as driver in the Rental Agreement. The renter shall not allow any third party to use or drive the vehicle without the prior consent of RENT A CAR LUKA IN.

7. TRAFFIC OFFENCES

All traffic offences (speeding, illegal parking, etc.) committed during the rental period shall be borne by the renter. Any fines and related costs shall be forwarded to the person who concluded the Rental Agreement.

8. VEHICLE RETURN

The renter shall return the vehicle at the time and place specified in the Rental Agreement. If the delay in return exceeds 90 minutes, an additional rental day shall be charged in accordance with the applicable price list. If the vehicle is not returned within the contractual time limit, RENT A CAR LUKA IN reserves the right to report the case to the competent authorities within 24 hours.

9. CLEANING AND FUEL

The vehicle shall be returned in a reasonably clean condition. In the case of ordinary/standard soiling, a cleaning fee of 10.00 € shall be charged. If the vehicle is excessively dirty (mud, sand, pet hair, stains, spilled liquids, etc.), deep cleaning shall be performed, in the amount of up to 40.00 €, as assessed by RENT A CAR LUKA IN. The vehicle shall be returned with the same fuel level as at pick-up. Any surplus fuel shall not be refunded. If fuel is missing, the renter shall refill the fuel at the nearest petrol station or pay the difference upon return of the vehicle.

10. LOSS OF KEYS OR DOCUMENTS

In the event of loss of keys, the registration certificate, or any other vehicle documentation, the renter shall bear the costs of issuing replacements, in accordance with the applicable price list of RENT A CAR LUKA IN.

11. EARLY RETURN OF THE VEHICLE

If the renter returns the vehicle before the expiry of the agreed rental period, a refund shall be made for one day only, irrespective of the number of unused rental days.

12. PERSONAL BELONGINGS

RENT A CAR LUKA IN shall not be liable for any personal belongings left in the vehicle.

13. USE OUTSIDE MONTENEGRO

Use of the vehicle outside the territory of Montenegro is strictly prohibited without the prior written consent of RENT A CAR LUKA IN.

14. VEHICLE MALFUNCTION – PROHIBITION OF UNAUTHORIZED REPAIRS

If the renter notices any malfunction of the vehicle or if any warning light appears on the instrument panel, they shall immediately stop the vehicle and contact RENT A CAR LUKA IN without delay. The renter shall not continue driving nor perform any repairs or interventions on the vehicle without the prior consent of RENT A CAR LUKA IN. Any further action (repair, towing, or provision of a replacement vehicle) shall be carried out exclusively as agreed with RENT A CAR LUKA IN. Costs arising from unauthorized repairs or interventions shall not be refunded.

By signing the Rental Agreement, the renter confirms that they have read, understood, and fully accept these Rules on the Use of Vehicles.

RENT A CAR LUKA IN

Renter (signature):
